



StorageTek™ Virtual Tape Control System Software

Quick Reference

CRC Update Only
Revision AB, October 2009
Version 6.1



VTCS™

Quick Reference

CRC Update Only

Version 6.1

Sun Microsystems, Inc.
www.sun.com

CRC Update Only
October 2009

Submit comments about this document to: SLSFS@Sun.com

Copyright 2008 Sun Microsystems, Inc., 4150 Network Circle, Santa Clara, California 95054, U.S.A. All rights reserved.

Sun Microsystems, Inc. has intellectual property rights relating to technology that is described in this document. In particular, and without limitation, these intellectual property rights may include one or more of the U.S. patents listed at <http://www.sun.com/patents> and one or more additional patents or pending patent applications in the U.S. and in other countries.

This document and the product to which it pertains are distributed under licenses restricting their use, copying, distribution, and decompilation. No part of the product or of this document may be reproduced in any form by any means without prior written authorization of Sun and its licensors, if any.

Third-party software, including font technology, is copyrighted and licensed from Sun suppliers.

Parts of the product may be derived from Berkeley BSD systems, licensed from the University of California. UNIX is a registered trademark in the U.S. and in other countries, exclusively licensed through X/Open Company, Ltd.

Sun, Sun Microsystems, the Sun logo, Java, AnswerBook2, docs.sun.com, and Solaris are trademarks or registered trademarks of Sun Microsystems, Inc. in the U.S. and in other countries.

All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. in the U.S. and in other countries. Products bearing SPARC trademarks are based upon an architecture developed by Sun Microsystems, Inc.

The OPEN LOOK and Sun™ Graphical User Interface was developed by Sun Microsystems, Inc. for its users and licensees. Sun acknowledges the pioneering efforts of Xerox in researching and developing the concept of visual or graphical user interfaces for the computer industry. Sun holds a non-exclusive license from Xerox to the Xerox Graphical User Interface, which license also covers Sun's licensees who implement OPEN LOOK GUIs and otherwise comply with Sun's written license agreements.

[U.S. Government Rights—Commercial use. Government users are subject to the Sun Microsystems, Inc. standard license agreement and applicable provisions of the FAR and its supplements.

DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID.

Copyright 2008 Sun Microsystems, Inc., 4150 Network Circle, Santa Clara, California 95054, Etats-Unis. Tous droits réservés.

Sun Microsystems, Inc. a les droits de propriété intellectuels relatifs à la technologie qui est décrite dans ce document. En particulier, et sans la limitation, ces droits de propriété intellectuels peuvent inclure un ou plus des brevets américains énumérés à <http://www.sun.com/patents> et un ou les brevets plus supplémentaires ou les applications de brevet en attente dans les Etats-Unis et dans les autres pays.

Ce produit ou document est protégé par un copyright et distribué avec des licences qui en restreignent l'utilisation, la copie, la distribution, et la décompilation. Aucune partie de ce produit ou document ne peut être reproduite sous aucune forme, par quelque moyen que ce soit, sans l'autorisation préalable et écrite de Sun et de ses bailleurs de licence, s'il y en a.

Le logiciel détenu par des tiers, et qui comprend la technologie relative aux polices de caractères, est protégé par un copyright et licencié par des fournisseurs de Sun.

Des parties de ce produit pourront être dérivées des systèmes Berkeley BSD licenciés par l'Université de Californie. UNIX est une marque déposée aux Etats-Unis et dans d'autres pays et licenciée exclusivement par X/Open Company, Ltd.

Sun, Sun Microsystems, le logo Sun, Java, AnswerBook2, docs.sun.com, et Solaris sont des marques de fabrique ou des marques déposées de Sun Microsystems, Inc. aux Etats-Unis et dans d'autres pays.

Toutes les marques SPARC sont utilisées sous licence et sont des marques de fabrique ou des marques déposées de SPARC International, Inc. aux Etats-Unis et dans d'autres pays. Les produits portant les marques SPARC sont basés sur une architecture développée par Sun Microsystems, Inc.

L'interface d'utilisation graphique OPEN LOOK et Sun™ a été développée par Sun Microsystems, Inc. pour ses utilisateurs et licenciés. Sun reconnaît les efforts de pionniers de Xerox pour la recherche et le développement du concept des interfaces d'utilisation visuelle ou graphique pour l'industrie de l'informatique. Sun détient une licence non exclusive de Xerox sur l'interface d'utilisation graphique Xerox, cette licence couvrant également les licenciées de Sun qui mettent en place l'interface d'utilisation graphique OPEN LOOK et qui en outre se conforment aux licences écrites de Sun.

LA DOCUMENTATION EST FOURNIE "EN L'ÉTAT" ET TOUTES AUTRES CONDITIONS, DECLARATIONS ET GARANTIES EXPRESSES OU TACITES SONT FORMELLEMENT EXCLUES, DANS LA MESURE AUTORISÉE PAR LA LOI APPLICABLE, Y COMPRIS NOTAMMENT TOUTE GARANTIE IMPLICITE RELATIVE À LA QUALITÉ MARCHANDE, À L'APTITUDE À UNE UTILISATION PARTICULIÈRE OU À L'ABSENCE DE CONTREFAÇON.

We welcome your feedback. Please contact the Sun Learning Services Feedback System at:

SLSFS@Sun.com

or

Sun Learning Services
Sun Microsystems, Inc.
One StorageTek Drive
Louisville, CO 80028-3256
USA

Please include the publication name, part number, and edition number in your correspondence if they are available. This will expedite our response.



Please
Recycle



Revision History

EC	Date	Description
na	October 2009	Revision AB

Notices

Please read the following compliance and warning statements for this product.

Caution – Potential equipment damage: Cables that connect peripherals must be shielded and grounded; refer to descriptions in the cable instruction manuals. Operation of this equipment with cables that are not shielded and not correctly grounded might result in interference to radio and TV reception.

Changes or modifications to this equipment that are not expressly approved in advance by StorageTek will void the warranty. In addition, changes or modifications to this equipment might cause it to create harmful interference.

United States FCC Compliance Statement

The following compliance statement pertains to Federal Communications Commission Rules 47 CFR 15.105:

Note – This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his or her own expense.

CISPR 22 and EN55022 Warning

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Japanese Compliance Statement

The following compliance statement in Japanese pertains to VCCI EMI regulations:

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

English translation: This is a Class A product based on the Technical Requirement of the Voluntary Control Council for Interference by Information Technology (VCCI). In a domestic environment, this product may cause radio interference, in which case the user may be required to take corrective actions.

Taiwan Warning Label Statement

The following warning label statement pertains to BSMI regulations in Taiwan, R.O.C.:

警告使用者：這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策

English translation: This is a Class A product. In a domestic environment, this product may cause radio interference, in which case, the user may be required to take adequate measures.

Internal Code License Statement

The following is the Internal Code License Agreement from StorageTek:

The following is the Internal Code License Agreement from StorageTek:

NOTICE

INTERNAL CODE LICENSE

PLEASE READ THIS NOTICE CAREFULLY BEFORE INSTALLING AND OPERATING THIS EQUIPMENT. THIS NOTICE IS A LEGAL AGREEMENT BETWEEN YOU (EITHER AN INDIVIDUAL OR ENTITY), THE END USER, AND STORAGE TECHNOLOGY CORPORATION ("STORAGETEK"), THE MANUFACTURER OF THE EQUIPMENT. BY OPENING THE PACKAGE AND ACCEPTING AND USING ANY UNIT OF EQUIPMENT DESCRIBED IN THIS DOCUMENT, YOU AGREE TO BECOME BOUND BY THE TERMS OF THIS AGREEMENT. IF YOU DO NOT AGREE WITH THE TERMS OF THIS AGREEMENT, DO NOT OPEN THE PACKAGE AND USE THE EQUIPMENT. IF YOU DO NOT HAVE THE AUTHORITY TO BIND YOUR COMPANY, DO NOT OPEN THE PACKAGE AND USE THE EQUIPMENT. IF YOU HAVE ANY QUESTIONS, CONTACT THE AUTHORIZED STORAGETEK DISTRIBUTOR OR RESELLER FROM WHOM YOU ACQUIRED THIS EQUIPMENT. IF THE EQUIPMENT WAS OBTAINED BY YOU DIRECTLY FROM STORAGETEK, CONTACT YOUR STORAGETEK REPRESENTATIVE.

- 1. Definitions:** The following terms are defined as follows:

 - a. "Derivative works" are defined as works based upon one or more preexisting works, such as a translation or a musical arrangement, or any other form in which a work may be recast, transformed, or adapted. A work consisting of editorial revision, annotations, elaboration, or other modifications which, as a whole, represent an original work of authorship, is a Derivative work.
 - b. "Internal Code" is Microcode that (i) is an integral part of Equipment, (ii) is required by such Equipment to perform its data storage and retrieval functions, and (iii) executes below the user interface of such Equipment. Internal code does not include other Microcode or software, including data files, which may reside or execute in or be used by or in connection with such Equipment, including, without limitation, Maintenance Code.
 - c. "Maintenance Code" is defined as Microcode and other software, including data files, which may reside or execute in or be used by or in connection with Equipment, and which detects, records, displays, and/or analyzes malfunctions in the Equipment.
 - d. "Microcode" is defined as a set of instructions (software) that is either imbedded into or is to be loaded into the Equipment and executes below the external user interface of such Equipment. Microcode includes both Internal Code and Maintenance Code, and may be in magnetic or other storage media, integrated circuitry, or other media.
2. The Equipment you have acquired by purchase or lease is manufactured by or for StorageTek and contains Microcode. By accepting and operating this Equipment, you acknowledge that StorageTek or its licensor(s) retain(s) ownership of all Microcode, as well as all copies thereof, that may execute in or be used in the operation or servicing of the Equipment and that such Microcode is copyrighted by StorageTek or its licensor(s).
3. StorageTek hereby grants you, the end user of the Equipment, a personal, nontransferable (except as permitted in the transfer terms below), nonexclusive license to use each copy of the Internal Code (or any replacement provided by StorageTek or your authorized StorageTek distributor or reseller) which license authorizes you, the end user, to execute the Internal Code solely to enable the specific unit of Equipment for which the copy of Internal Code is provided to perform its data storage and retrieval functions in accordance with StorageTek's (or its licensor's) official published specifications.
4. Your license is limited to the use of the Internal Code as set forth. You may not use the Internal Code for any other purpose. You may not, for example, do any of the following:

 - (i) access, copy, display, print, adapt, alter, modify, patch, prepare Derivative works of, transfer, or distribute (electronically or otherwise) or otherwise use the Internal Code;
 - (ii) reverse assemble, decode, translate, decompile, or otherwise reverse engineer the Internal Code (except as decompilation may be expressly permitted under applicable European law solely for the purpose of gaining information that will allow interoperability when such information is not otherwise readily available); or
 - (iii) sublicense, assign, or lease the Internal Code or permit another person to use such Internal Code, or any copy of it.

5. Nothing in the license set forth above or in this entire Notice shall convey, in any manner, to you any license to or title to or other right to use any Maintenance code, or any copy of such Maintenance Code. Maintenance Code and StorageTek's service tools and manuals may be kept at your premises, or they may be supplied with a unit of Equipment sent to you and/or included on the same media as Internal Code, but they are to be used only by StorageTek's customer service personnel or those of an entity licensed by StorageTek, all rights in and to such Maintenance Code, service tools and manuals being reserved by StorageTek or its licensors. You agree that you shall not use or attempt to use the Maintenance Code or permit any other third party to use and access such Maintenance Code.
6. You, the end user, agree to take all appropriate steps to ensure that all of your obligations set forth in this Notice are extended to any third party having access to the Equipment.
7. You may transfer possession of the Internal Code to another party only with the transfer of the Equipment on which its use is authorized, and your license to use the Internal Code is discontinued when you are no longer an owner or a rightful possessor of the Equipment. You must give such transferee all copies of the Internal Code for the transferred Equipment that are in your possession, along with a copy of all provisions of this Notice.
Any such transfer by you is automatically (without further action on the part of either party) expressly subject to all the terms and conditions of this Notice passing in full to the party to whom such Equipment is transferred, and such transferee accepts the provisions of this license by initial use of the Internal Code. You cannot pass to the transferee of the Equipment any greater rights than granted under this Notice, and shall hold StorageTek harmless from any claim to the contrary by your transferee or its successors or assigns. In addition, the terms and conditions of this Notice apply to any copies of Internal Code now in your possession or use or which you hereafter acquire from either StorageTek or another party.
8. You acknowledge that copies of both Internal Code and Maintenance Code may be installed on the Equipment before shipment or included with the Equipment and other material shipped to you, all for the convenience of StorageTek's service personnel or service providers licensed by StorageTek, and that during the warranty period, if any, associated with the Equipment, and during periods in which the Equipment is covered under a maintenance contract with StorageTek or service providers licensed by StorageTek, both Internal Code and Maintenance Code may reside and be executed in or used in connection with such Equipment, and you agree that no rights to Maintenance Code are conferred upon you by such facts. StorageTek or the licensed service provider may keep Maintenance Code and service tools and manuals on your premises but they are to be used only by StorageTek's customer service personnel or those of service providers licensed by StorageTek. You further agree that upon
 - (i) any termination of such warranty period or maintenance contract period; or
 - (ii) transfer of possession of the Equipment to another party, StorageTek and its authorized service providers shall have the right with respect to the affected Equipment to remove all service tools and manuals and to remove or disable all Maintenance Code and/or replace Microcode which includes both Internal Code and Maintenance Code with Microcode that consists only of Internal Code.

Preface

Virtual Tape Control System 6.2.0 (VTCS 6.2.0, hereafter referred to as “VTCS”) is MVS host software, which together with the portions of NCS 6.2.0 that support VTCS and the Virtual Tape Storage Subsystem (VTSS), comprises Virtual Storage Manager (VSM).

About This Quick Reference

This Quick Reference has syntax for all the VTCS and NCS commands and utilities used for VSM.

Contents

Revision History vii

Notices ix

United States FCC Compliance Statement	ix
CISPR 22 and EN55022 Warning	ix
Japanese Compliance Statement	x
Taiwan Warning Label Statement	x
Internal Code License Statement	x

Preface xiii

About This Quick Reference	xiii
----------------------------	------

1. VTCS Utilities and Commands 1

VTCS Utilities	1
VTCS Commands	1
AUDIT	2
Interfaces: SWSADMIN utility only	2
CANCEL	2
Interfaces: SWSADMIN utility and VT command	2
CONFIG	3
Interfaces: SWSADMIN utility only	5
CONSOLID	6
Interfaces: SWSADMIN utility only	6
DECOM	6
Interfaces: SWSADMIN utility only	6
DELETSCR	7

Interfaces: SWSADMIN utility only	7
DISPLAY	8
Interfaces:	9
EXPORT	10
Interfaces: SWSADMIN utility only	10
IMPORT	11
Interfaces: SWSADMIN utility only	11
INVENTORY	12
MERGEMFST	12
Interfaces: SWSADMIN utility only	12
MIGRATE	
Format 1	13
Format 2	13
Interfaces: SWSADMIN utility and VT command	13
MVCDEF	14
Interfaces: VT command only	14
MVCDRAIN	14
Interfaces: SWSADMIN utility and VT command	14
MVCMAINT	15
Interfaces: SWSADMIN utility only	15
MVCPLRPT	16
Interfaces: SWSADMIN utility only	16
MVCRPT	16
Interfaces: SWSADMIN utility only	16
QUERY	17
See DISPLAY.	17
RECALL	17
Interfaces: SWSADMIN utility and VT command	17
RECLAIM	18
Interfaces: SWSADMIN utility and VT command	18

RECONcil	19
Interfaces: SWSADMIN utility only	19
RTV	20
Interfaces: SWSRTV only	20
SET MIGOPT	21
Interfaces: SWSADMIN utility and VT command	21
SET RMM	21
Interfaces: SWSADMIN utility and VT command	21
TRACE	22
Interfaces: SWSADMIN utility and VT command	22
VARY CLINK	23
Interfaces: SWSADMIN utility and VT command	23
VARY RTD	23
Interfaces: SWSADMIN utility and VT command	23
VARY VTSS	23
Interfaces: SWSADMIN utility and VT command	23
VTVMAINT	24
Interfaces: SWSADMIN utility only	24
VTVRPT	25
Interfaces: SWSADMIN utility only	25
25	
2. SMC Command, Utility, and Control Statement Syntax	27
TAPEREQ Control Statement	28
UNITATTR Control Statement	29
3. HSC Command, Utility, and Control Statement Syntax	31
DISPLAY Command	32
FEATURES Control Statement	32
MERGECDS Utility	32

MGMTCLAS Basic Management Feature	33
MGMTCLAS Advanced Management Feature	34
MGMTDEF Command	35
MOUNT Command	35
MVCPOOL Control Statement	35
STORCLAS Control Statement	36
STORLST Control Statement	36
STORSEL Control Statement	37
VOLATTR Control Statement	37
VTSSLST Control Statement	37
VTSSSEL Control Statement	38
4. LibraryStation Control Statement Syntax	39
SPNUM Statement	40
VIRTACS Statement	40

VTCS Utilities and Commands

This section contains the syntax for the VTCS commands and utilities. Each syntax page contains an “Interface” section that describes the valid interfaces (command only, utility only, or both). For complete descriptions of these enhancements and additions, see *VTCS Command and Utility Reference*.

VTCS Utilities

You use the SWSRTV program to run the RTV utility. To invoke all other VTCS utilities, you use the SWSADMIN program, which follows the same syntax rules and accepts the same input parameters as the HSC SLUADMIN utility program.

VTCS Commands

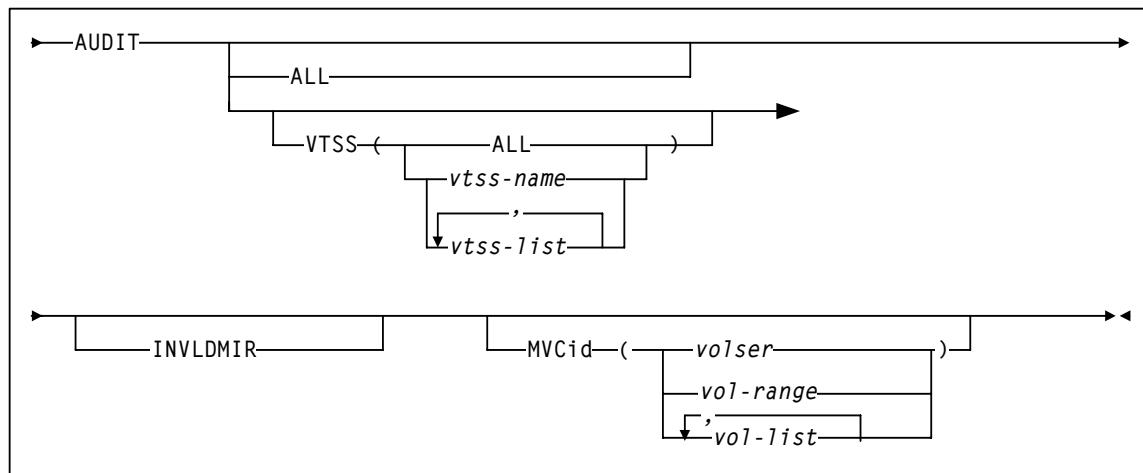
Like HSC commands, VTCS commands consist of the HSC command prefix character followed immediately by a command name and required or optional positional parameters and keyword parameters.

The VTCS command prefix is the same command prefix used by the HSC with which the VTCS is communicating. This allows HSC to intercept and interpret the command. For example, to cancel all active and queued VSM processes that use an RTD, enter the following:

.VT CAN T(ALL)

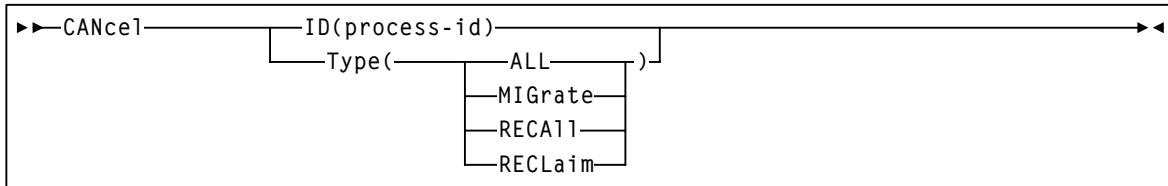
For more information about the rules governing commands, refer to Chapter 2, “Commands, Control Statements, and Utilities,” in *HSC Operator’s Guide for MVS*.

AUDIT



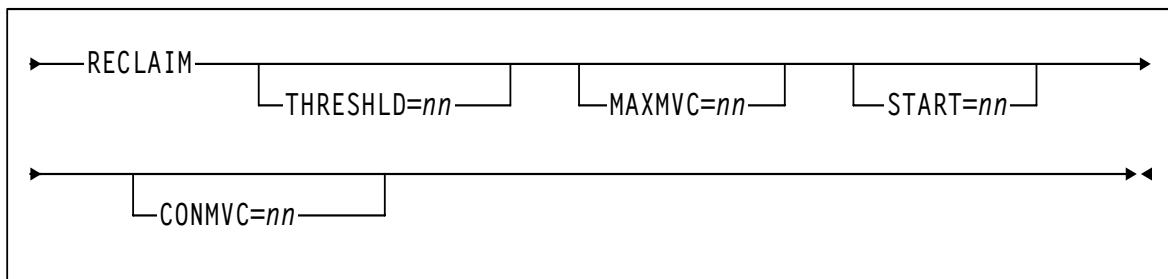
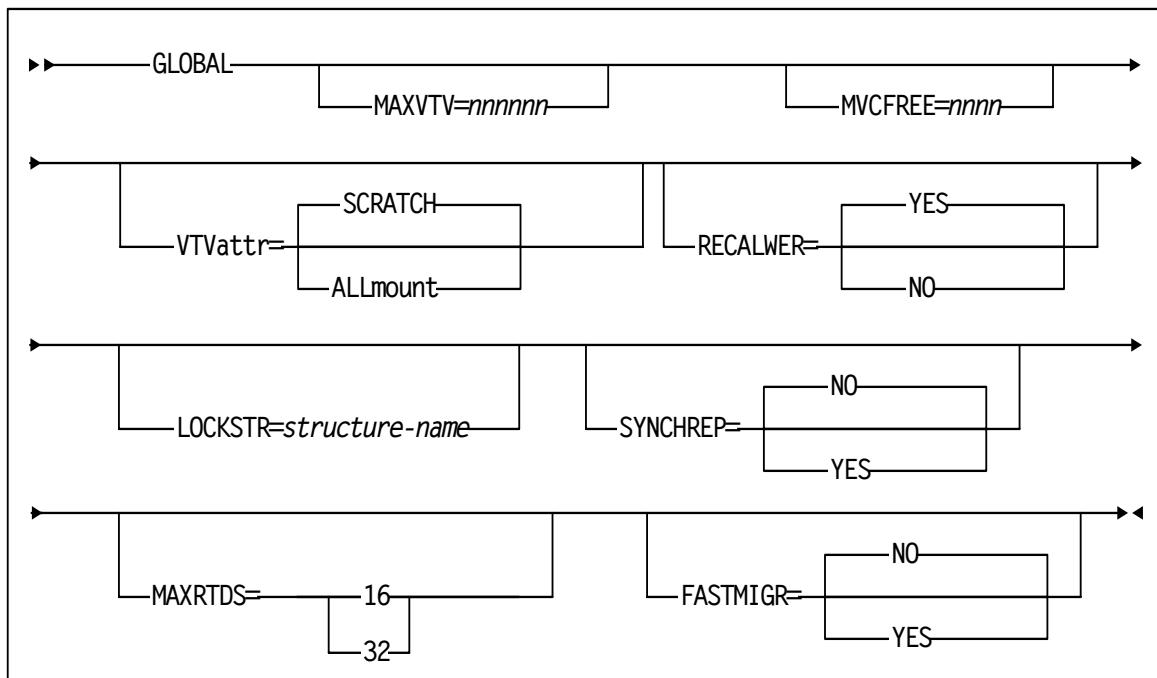
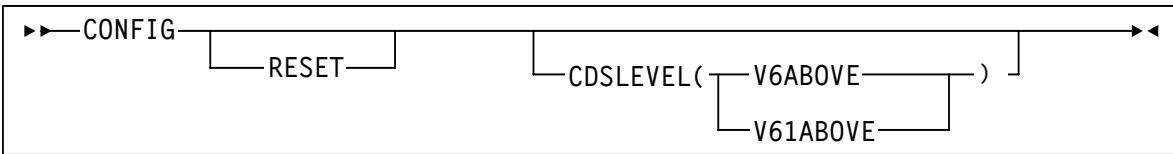
Interfaces: SWSADMIN utility only

CANCEL

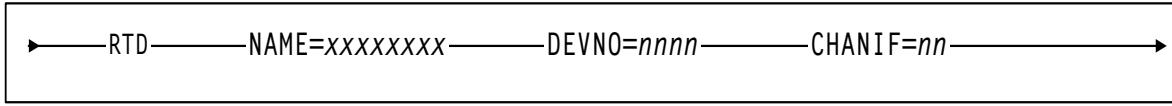
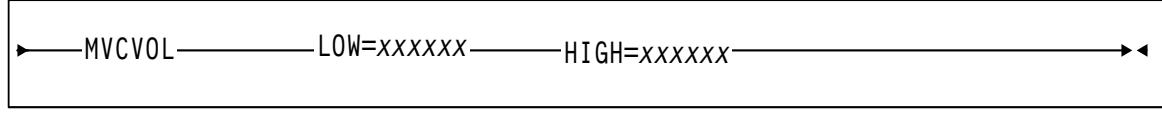
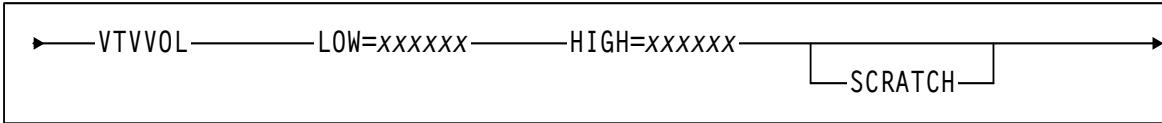


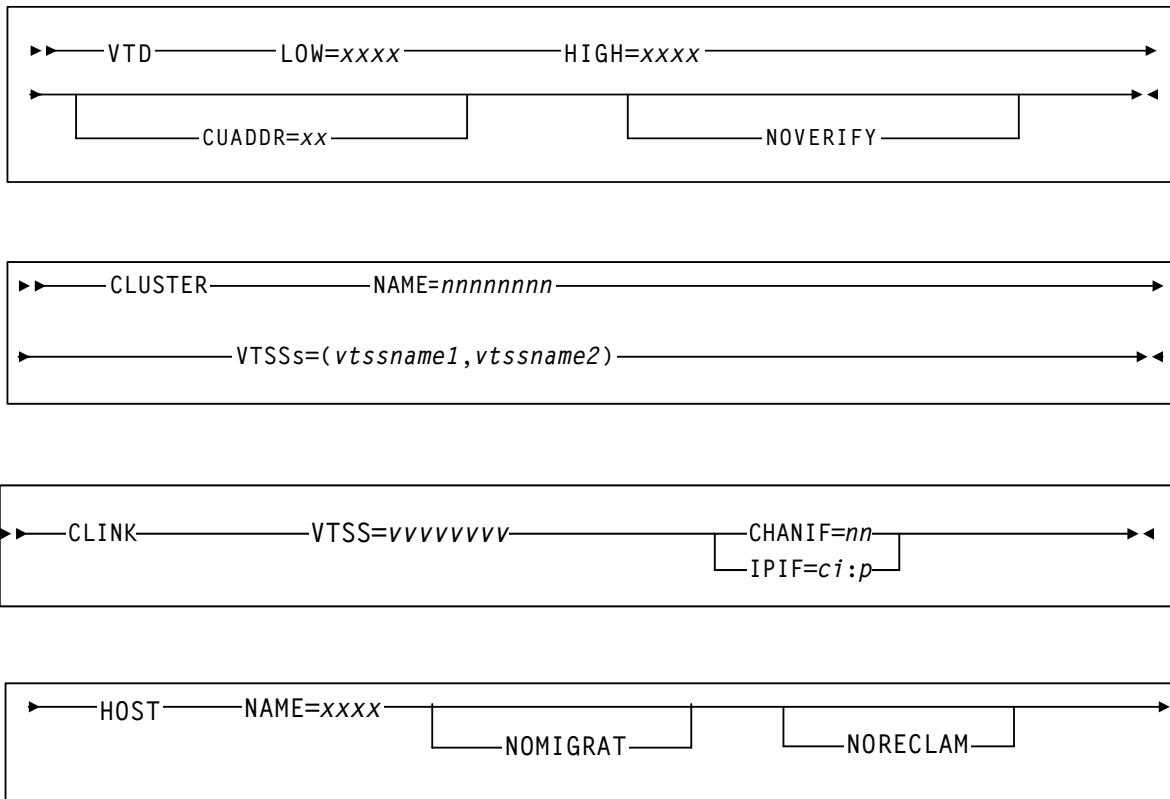
Interfaces: SWSADMIN utility and VT command

CONFIG



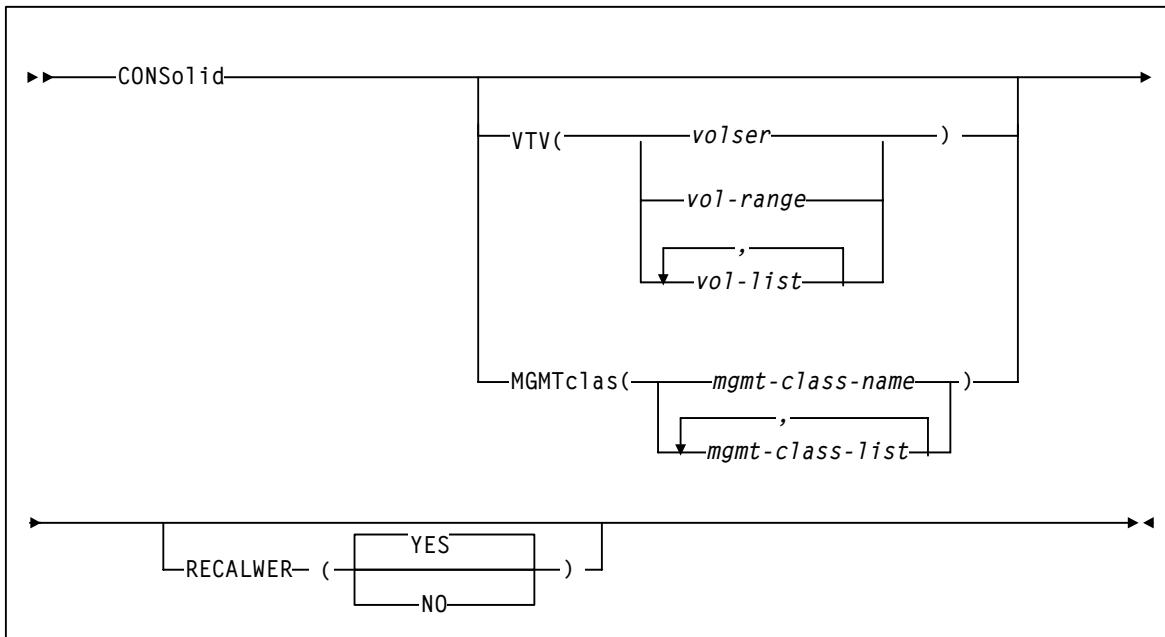
CONFIG





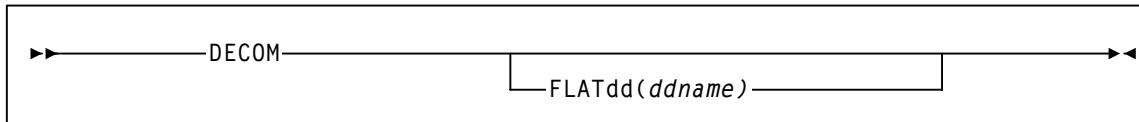
Interfaces: SWSADMIN utility only

CONSOLID



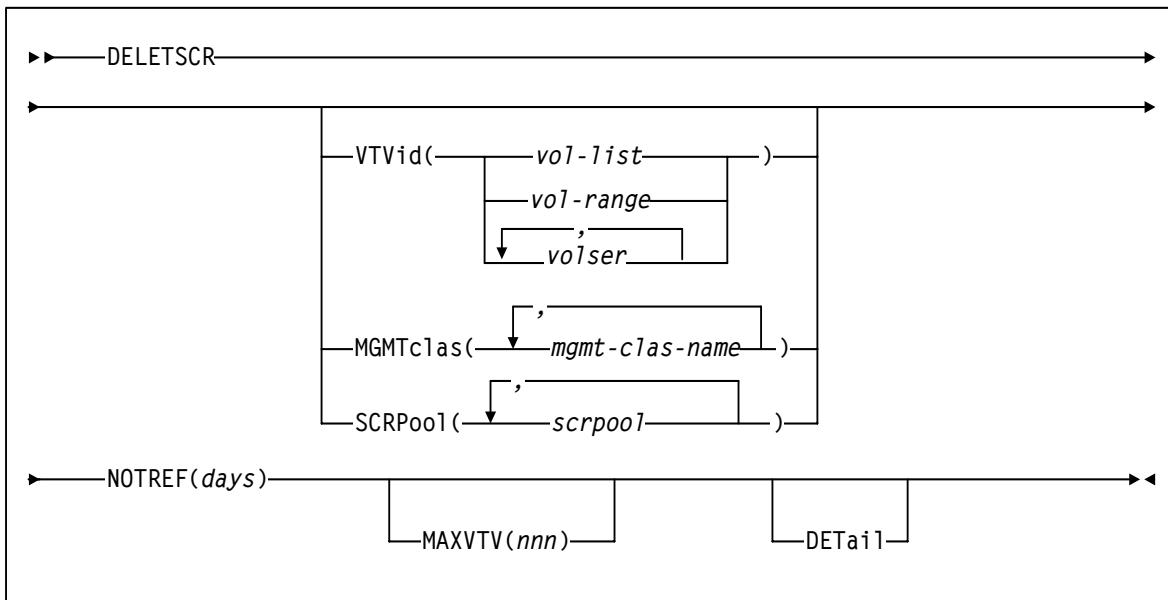
Interfaces: SWSADMIN utility only

DECOM



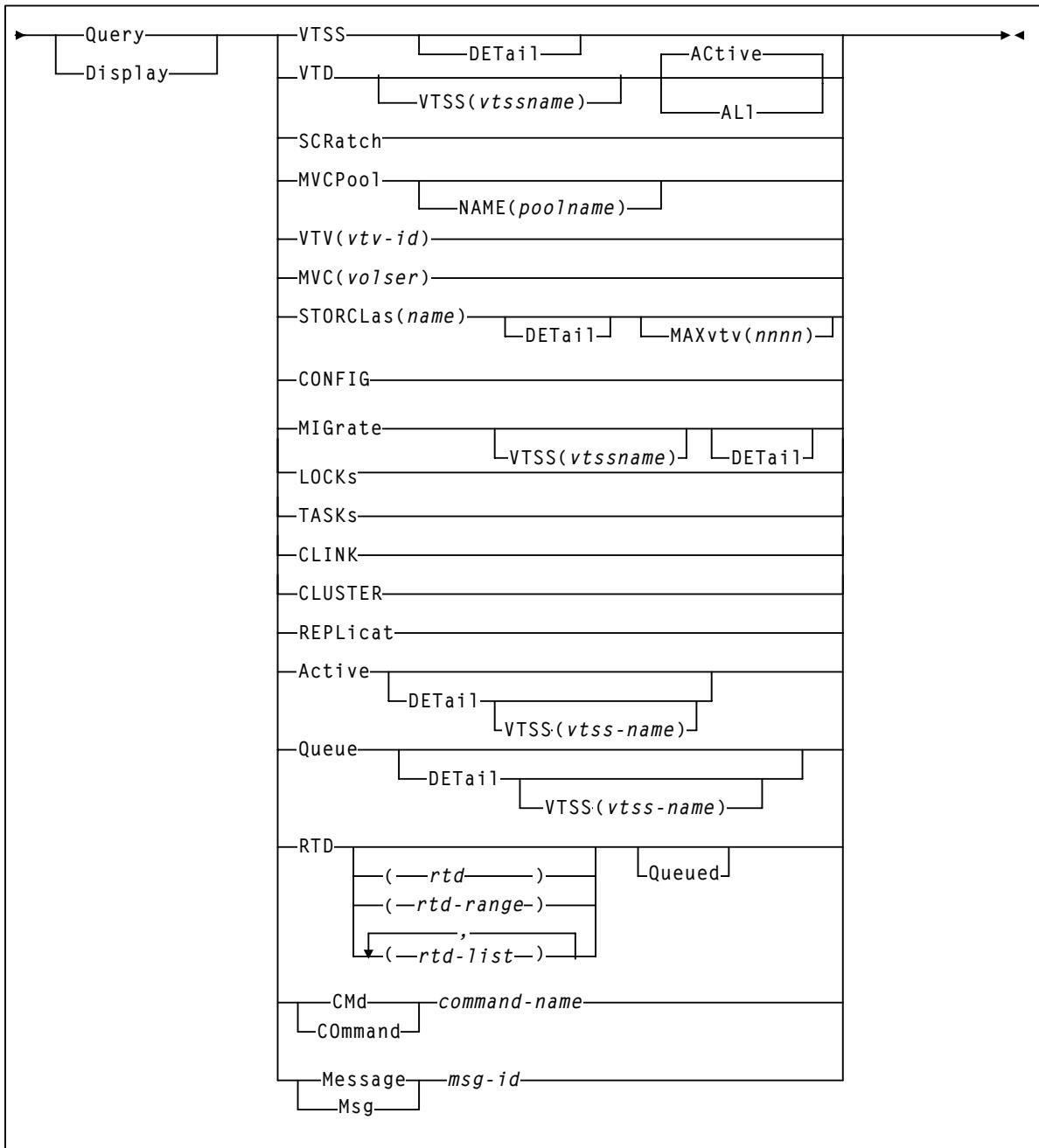
Interfaces: SWSADMIN utility only

DELETSCR



Interfaces: SWSADMIN utility only

DISPLAY

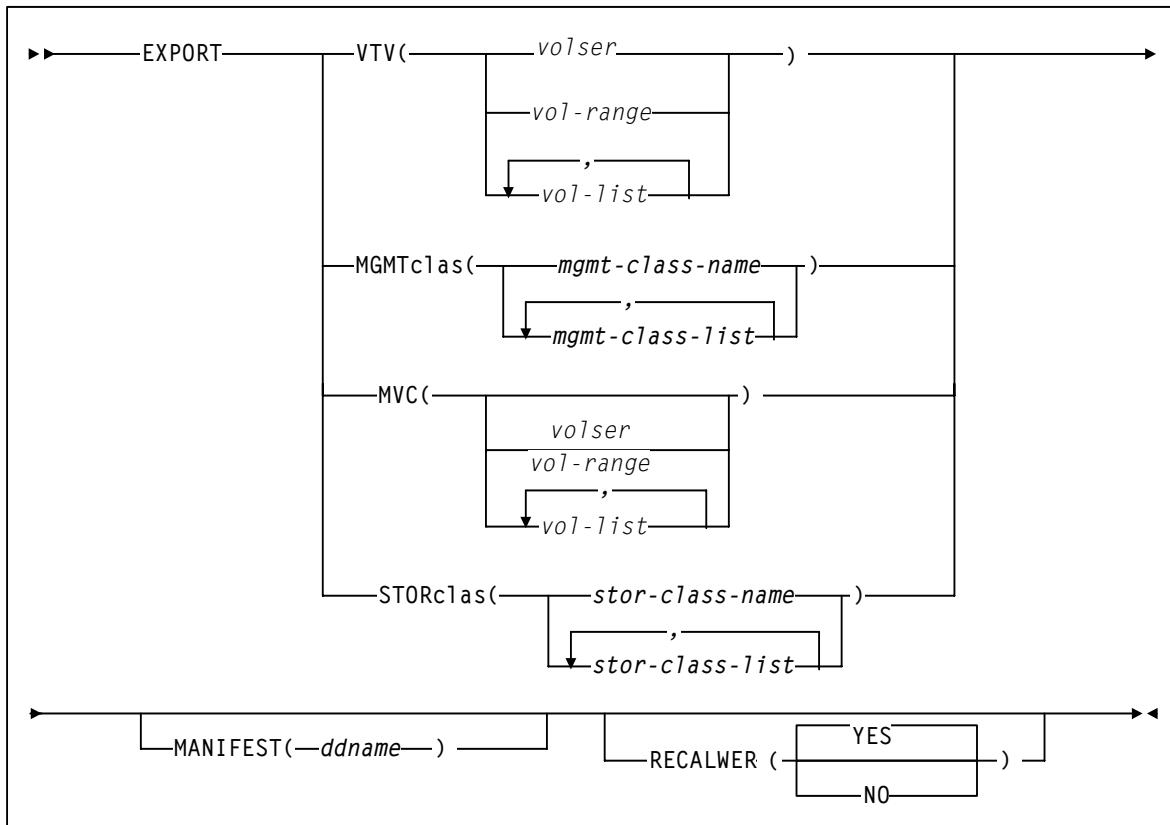


Interfaces:

SWSADMIN utility and VT command **except** for the following, which are only valid as commands:

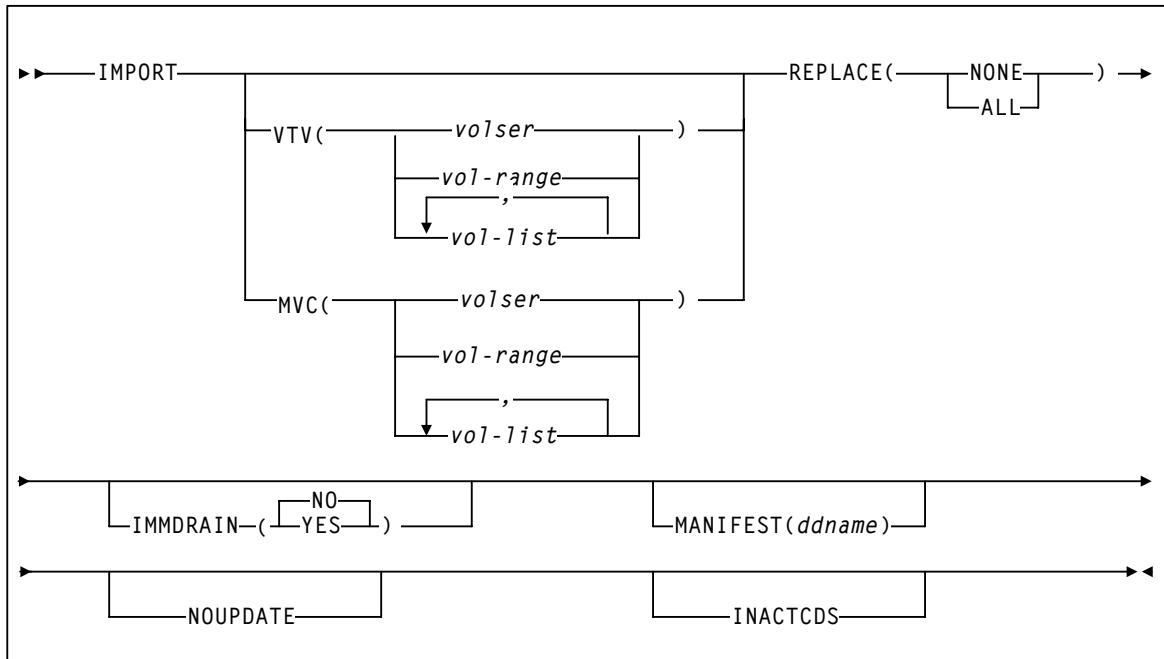
- VT Display CMD or VT Query CMD
- VT Display MSG or VT Query MSG

EXPORT



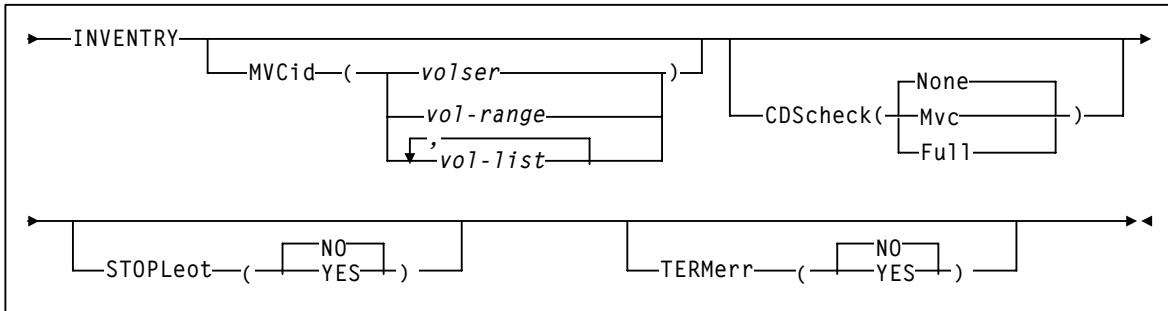
Interfaces: SWSADMIN utility only

IMPORT

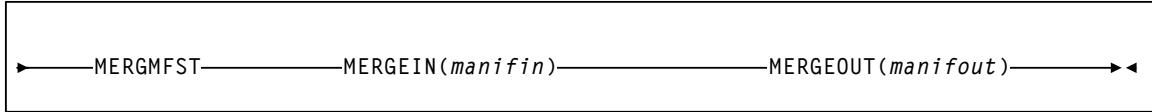


Interfaces: SWSADMIN utility only

INVENTRY

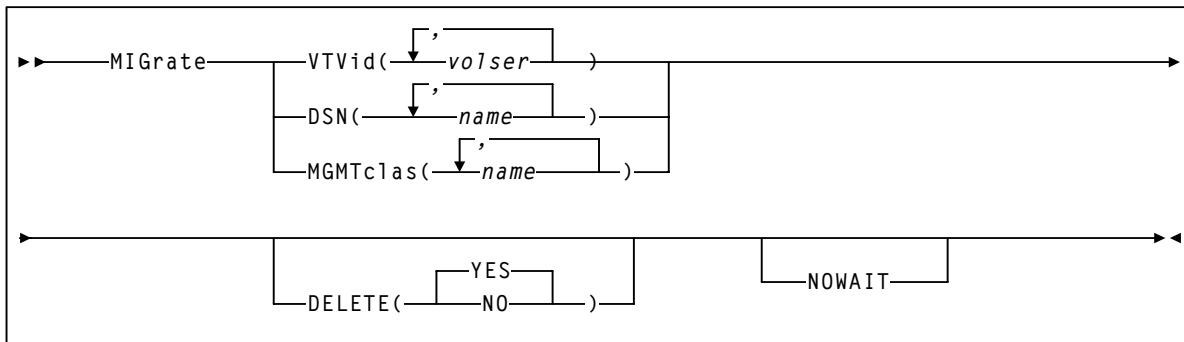


MERGEMFST

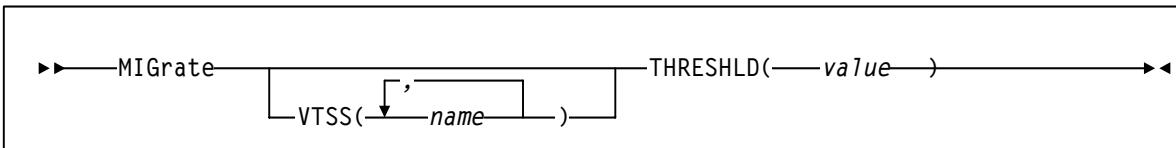


Interfaces: SWSADMIN utility only

MIGRATE Format 1

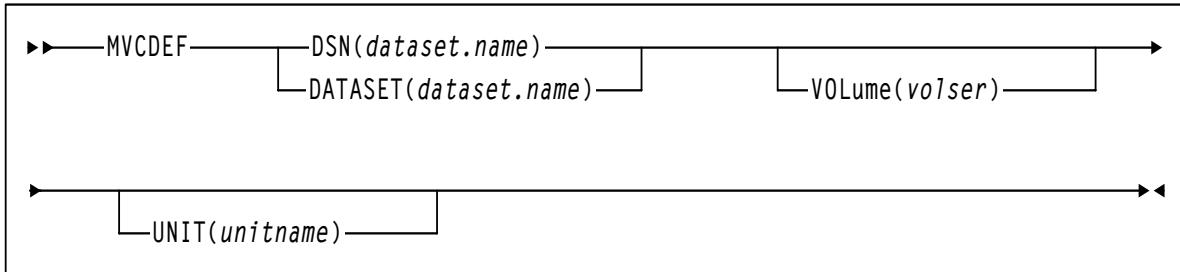


Format 2



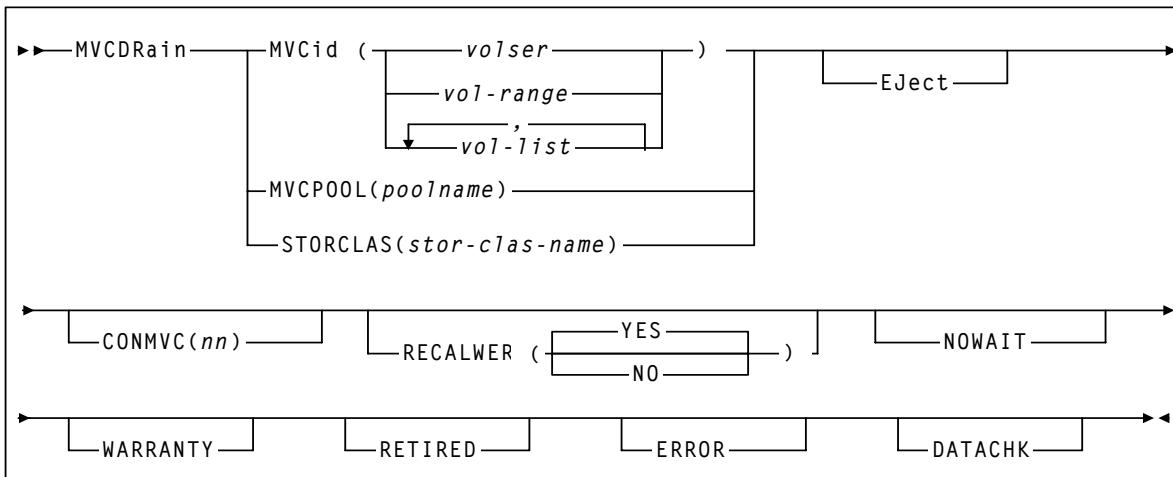
Interfaces: SWSADMIN utility and VT command

MVCDEF



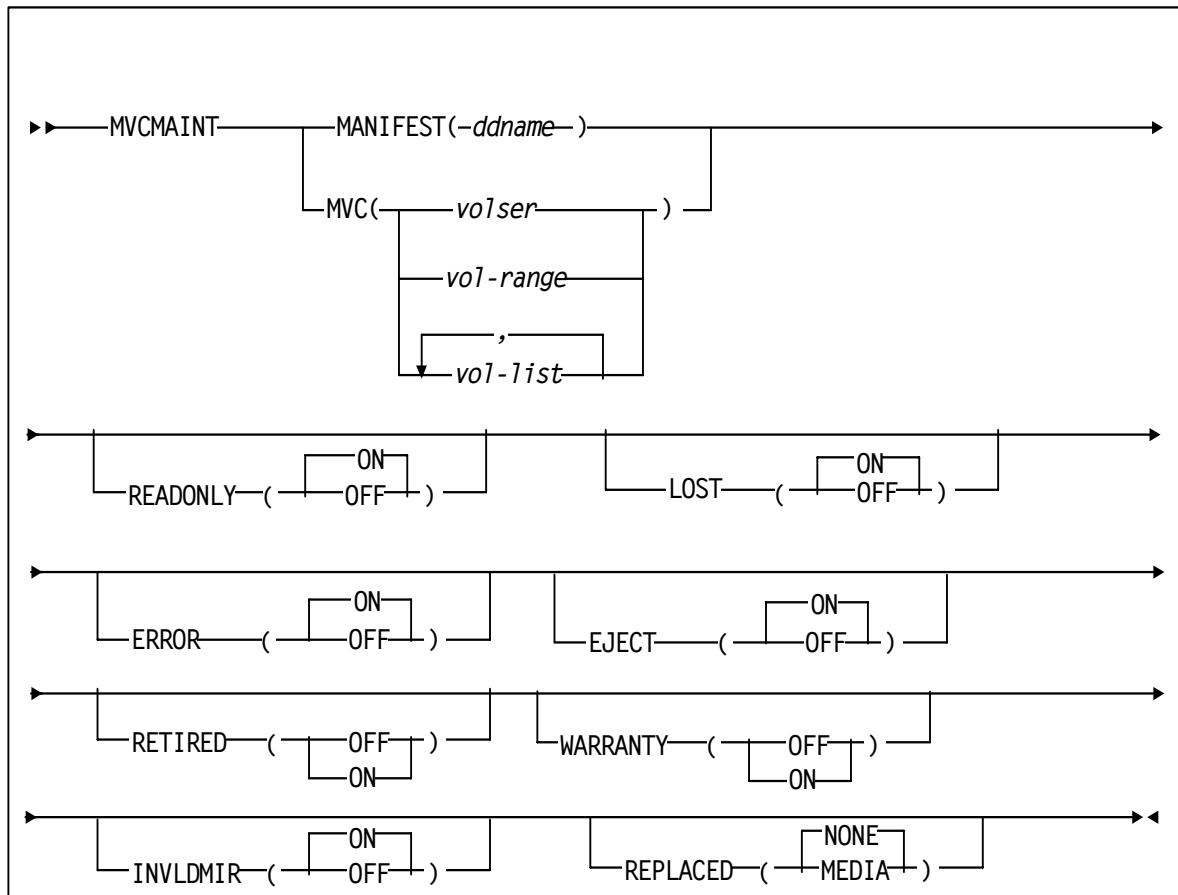
Interfaces: VT command only

MVCDRAIN



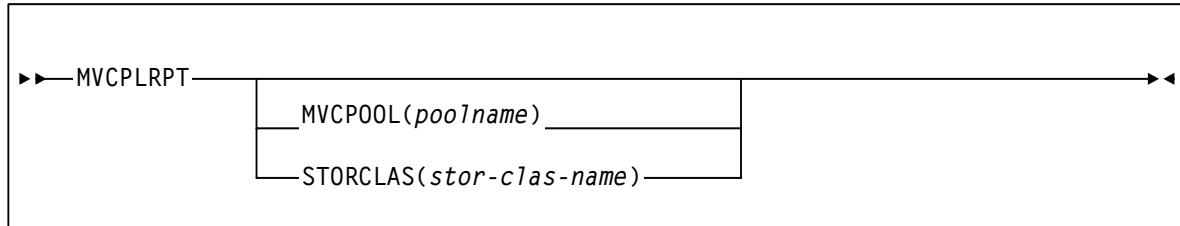
Interfaces: SWSADMIN utility and VT command

MVCMAINT



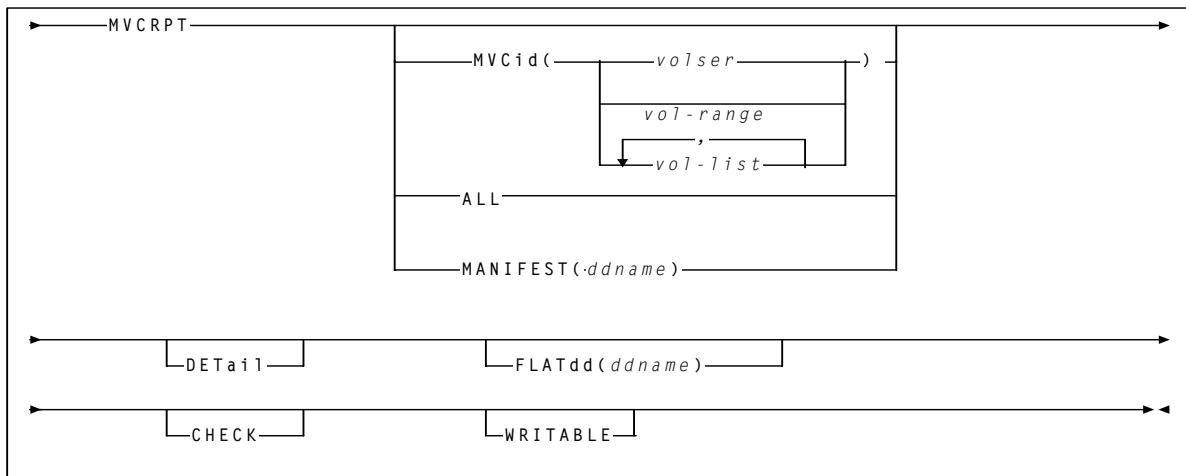
Interfaces: SWSADMIN utility only

MVCPLRPT



Interfaces: SWSADMIN utility only

MVCRPT

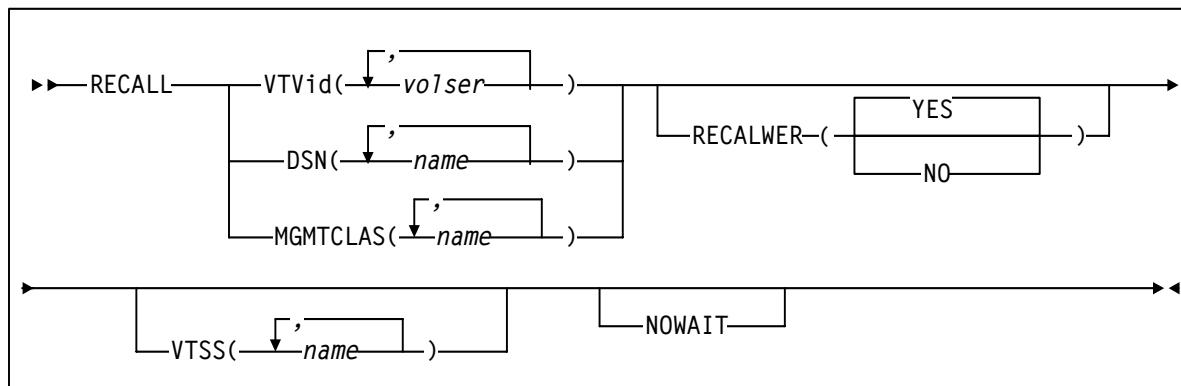


Interfaces: SWSADMIN utility only

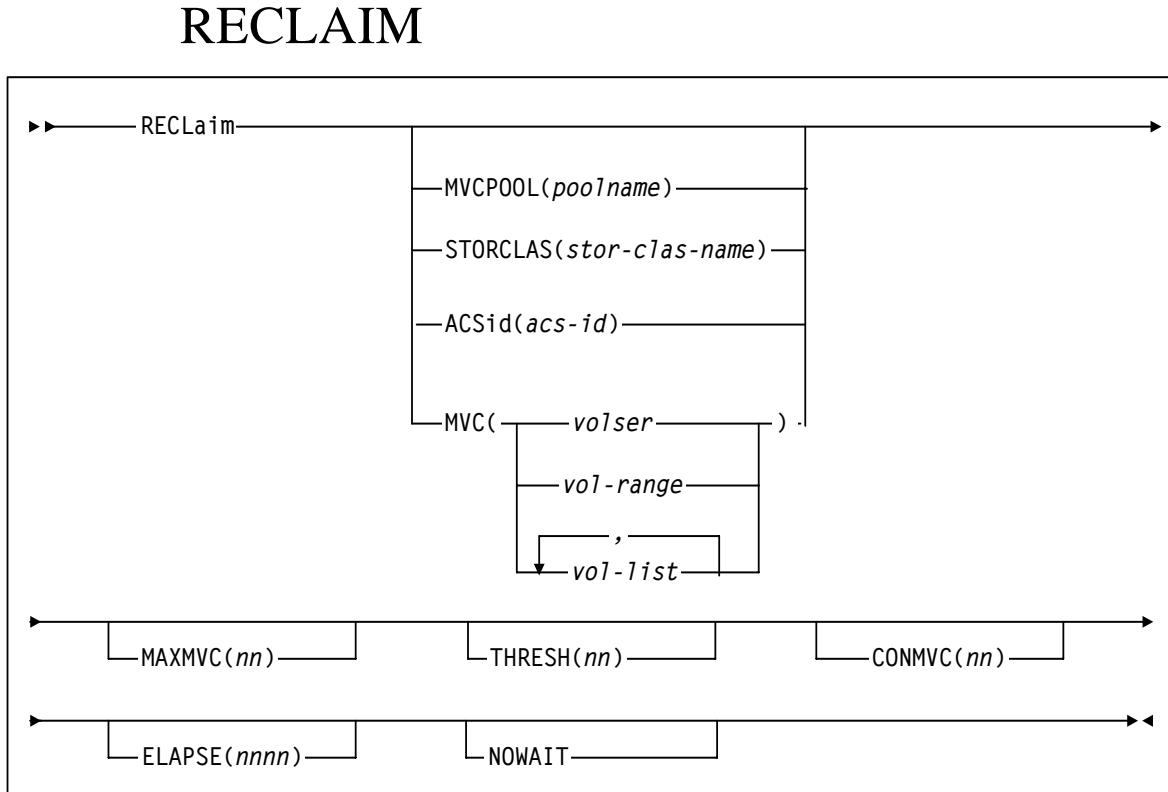
QUERY

See DISPLAY.

RECALL

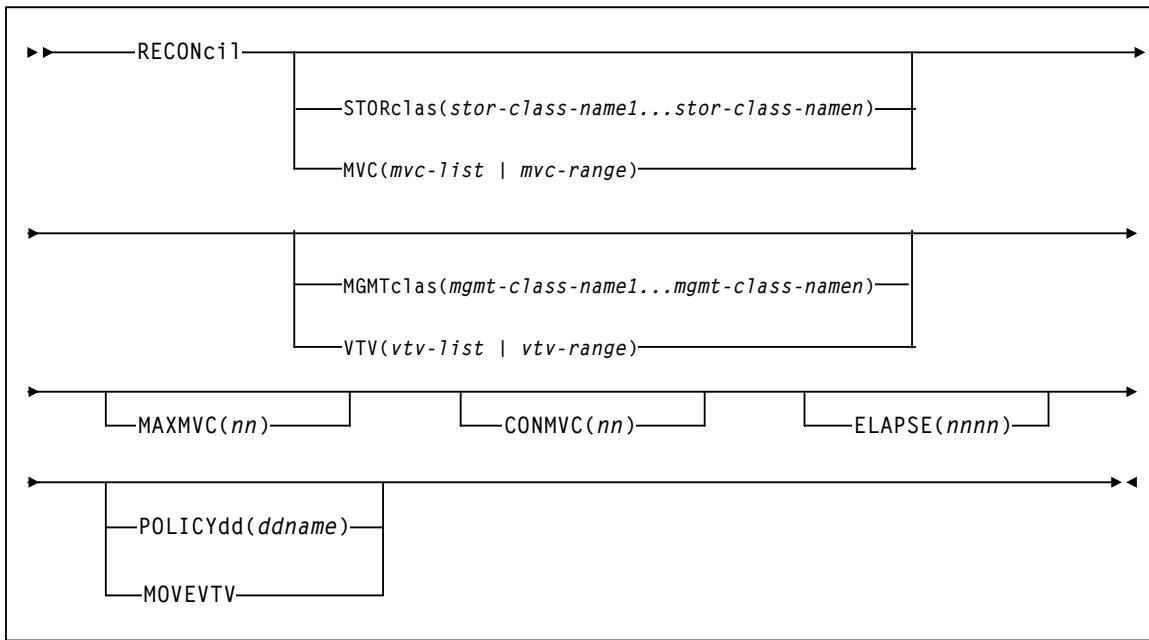


Interfaces: SWSADMIN utility and VT command

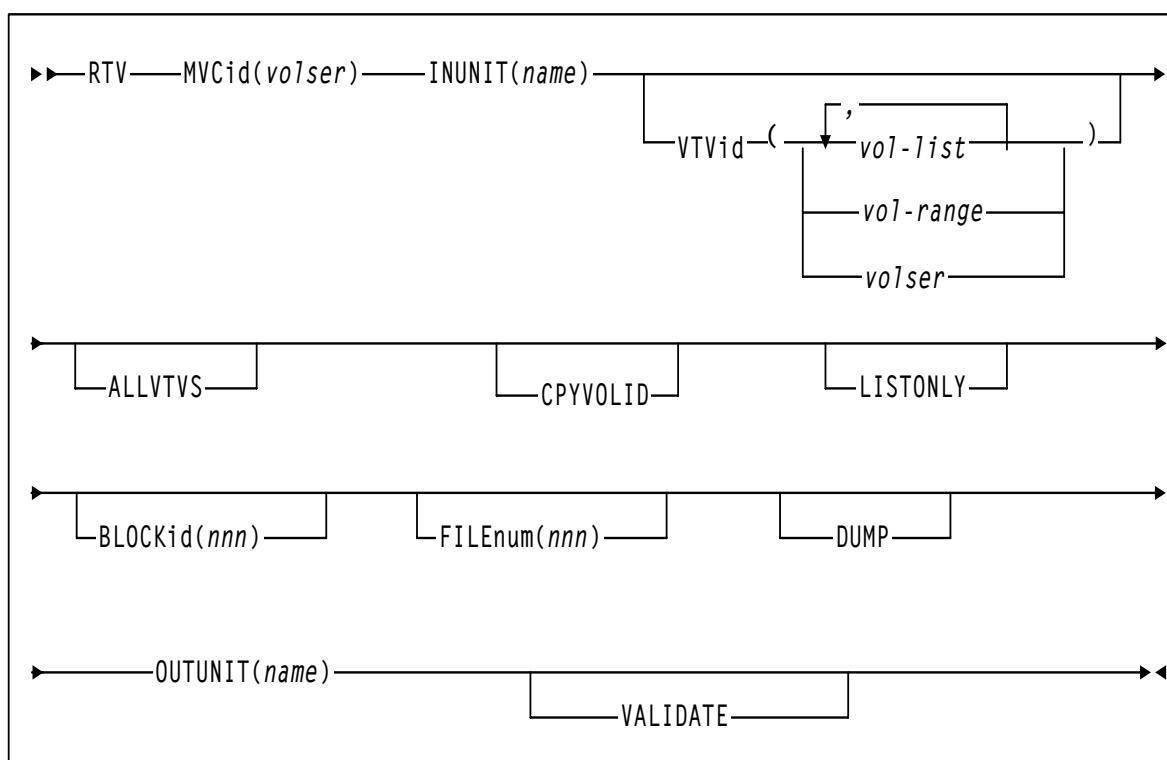


Interfaces: SWSADMIN utility and VT command

RECONcil

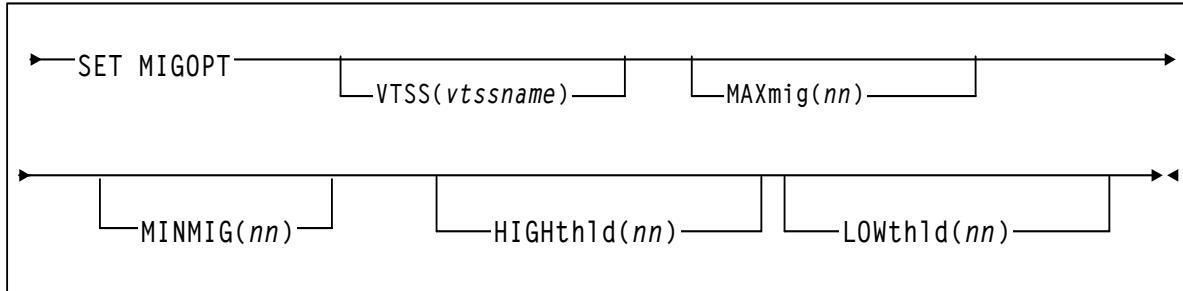


Interfaces: SWSADMIN utility only



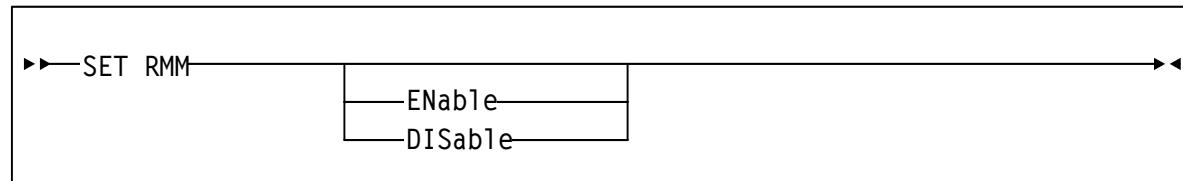
Interfaces: SWSRTV only

SET MIGOPT

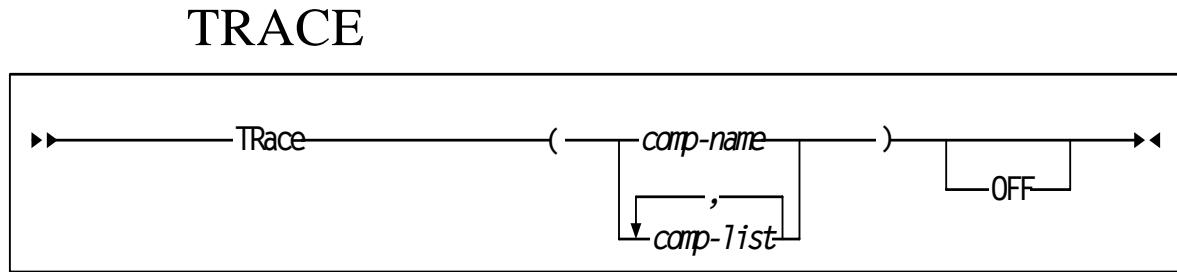


Interfaces: SWSADMIN utility and VT command

SET RMM

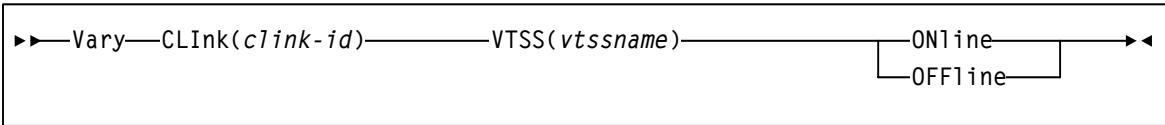


Interfaces: SWSADMIN utility and VT command



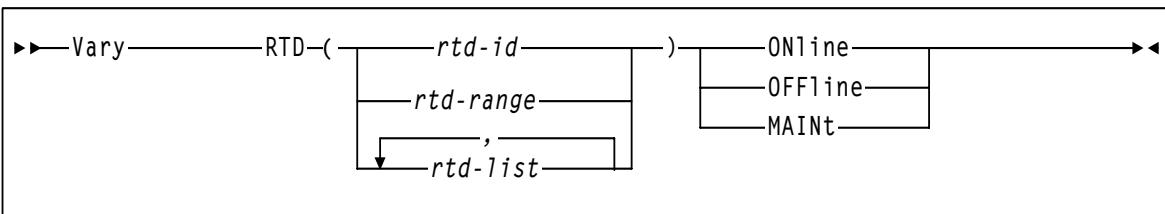
Interfaces: SWSADMIN utility and VT command

VARY CLINK



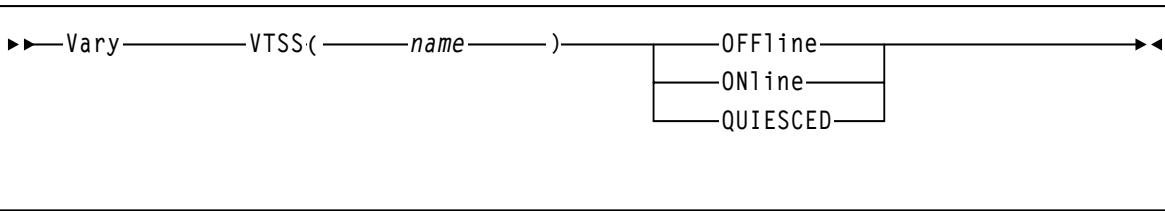
Interfaces: SWSADMIN utility and VT command

VARY RTD

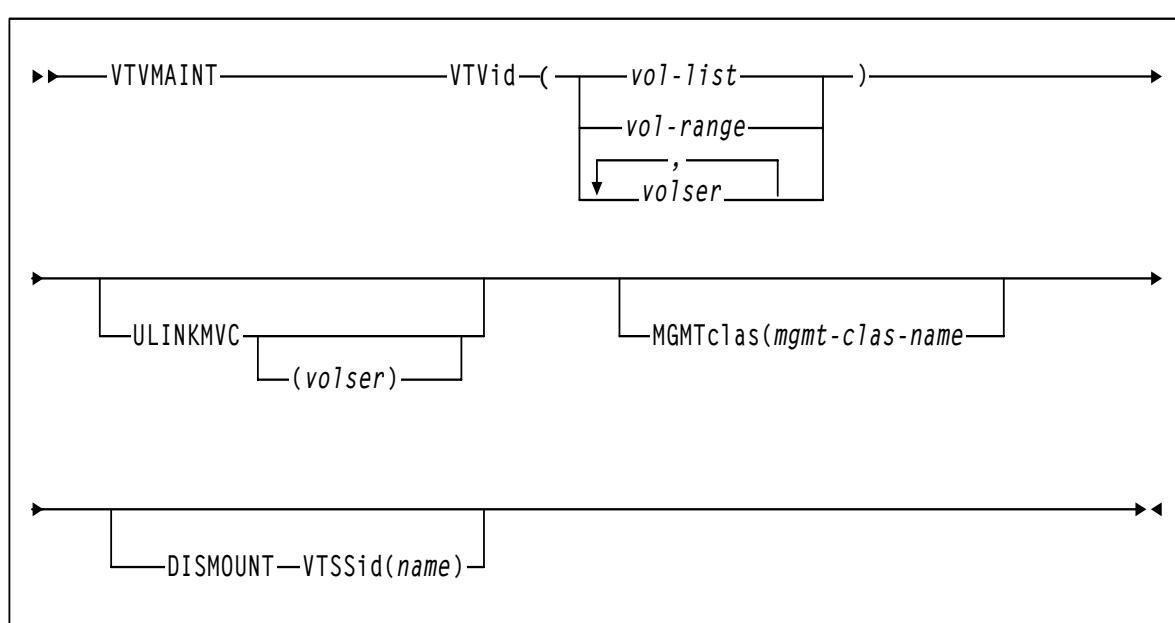


Interfaces: SWSADMIN utility and VT command

VARY VTSS

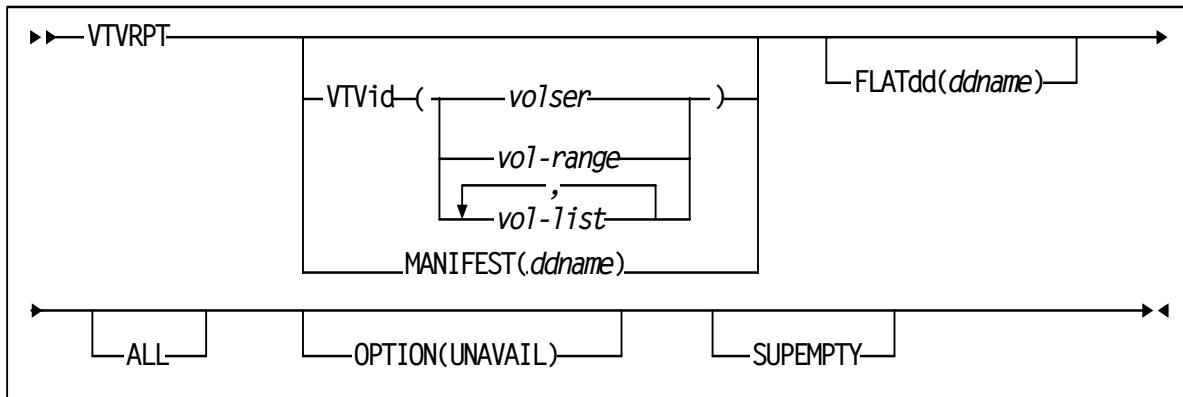


Interfaces: SWSADMIN utility and VT command



Interfaces: SWSADMIN utility only

VTVRPT

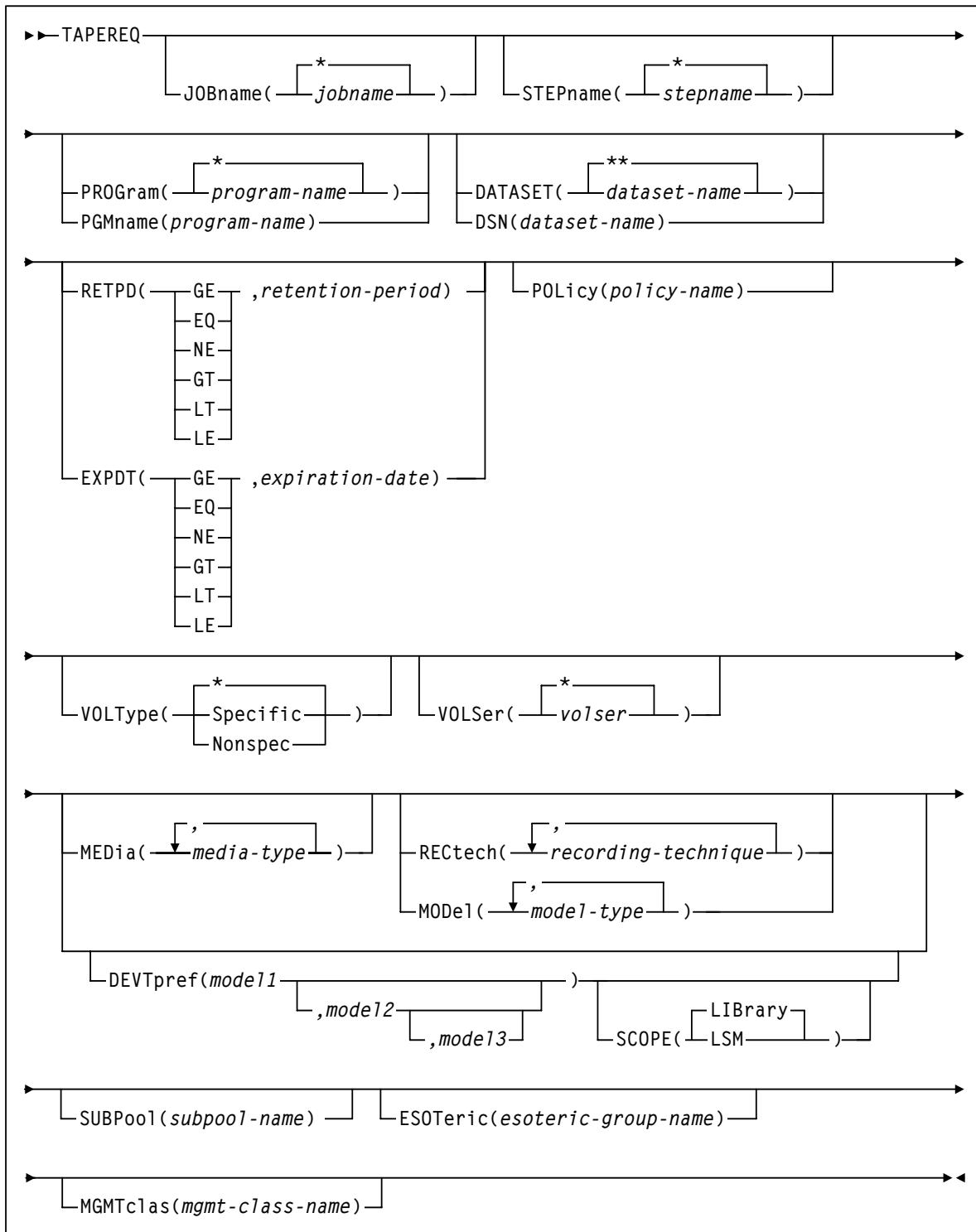


Interfaces: SWSADMIN utility only

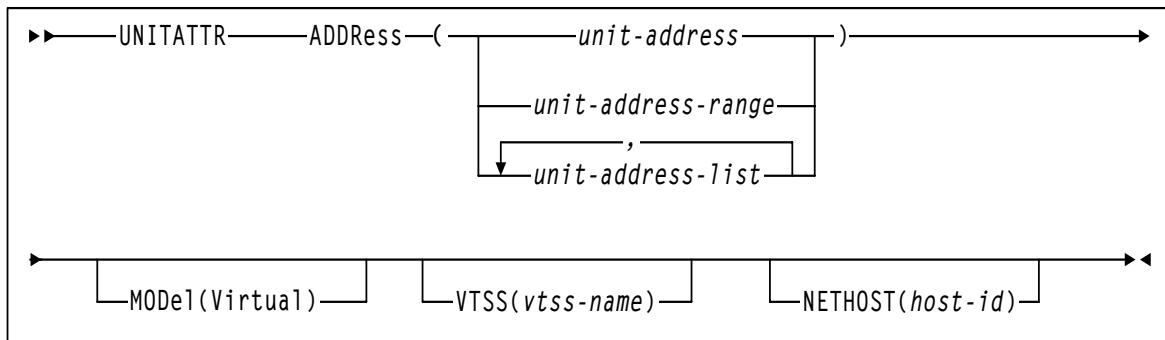
SMC Command, Utility, and Control Statement Syntax

This section contains syntax for SMC enhancements and additions that support VSM. For complete descriptions of these SMC enhancements and additions, see *VTCS Command and Utility Reference*.

TAPEREQ Control Statement



UNITATTR Control Statement



HSC Command, Utility, and Control Statement Syntax

This section contains syntax for HSC enhancements and additions that support VSM. For complete descriptions of these HSC enhancements and additions, see *VTCS Command and Utility Reference*.

DISPLAY Command

```
►►Display-----FEATUREs-----MGMTDEF-----MVCDEF-----►►
```

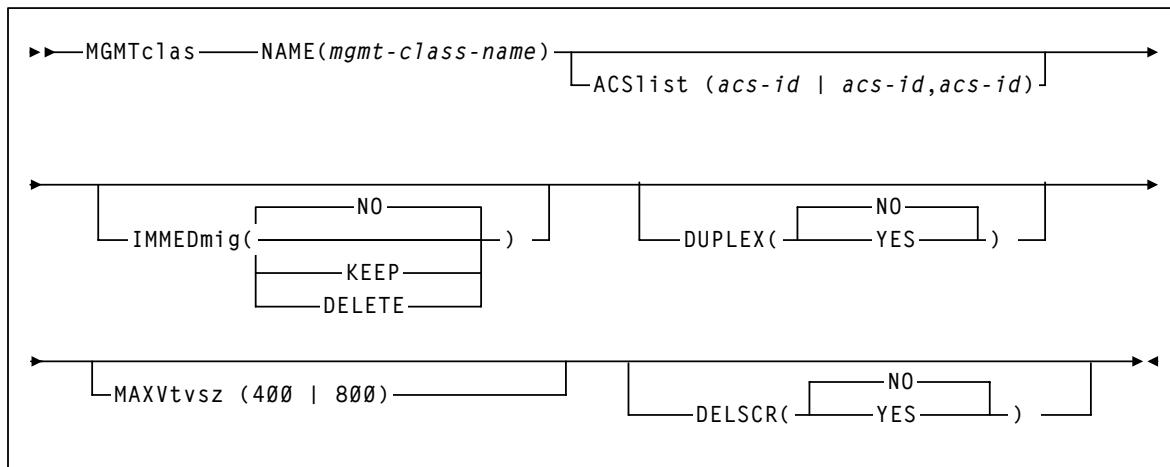
FEATURES Control Statement

```
►►FEATUREs-----VSM(-----NONE-----ADVMGMT-----)-----►►
```

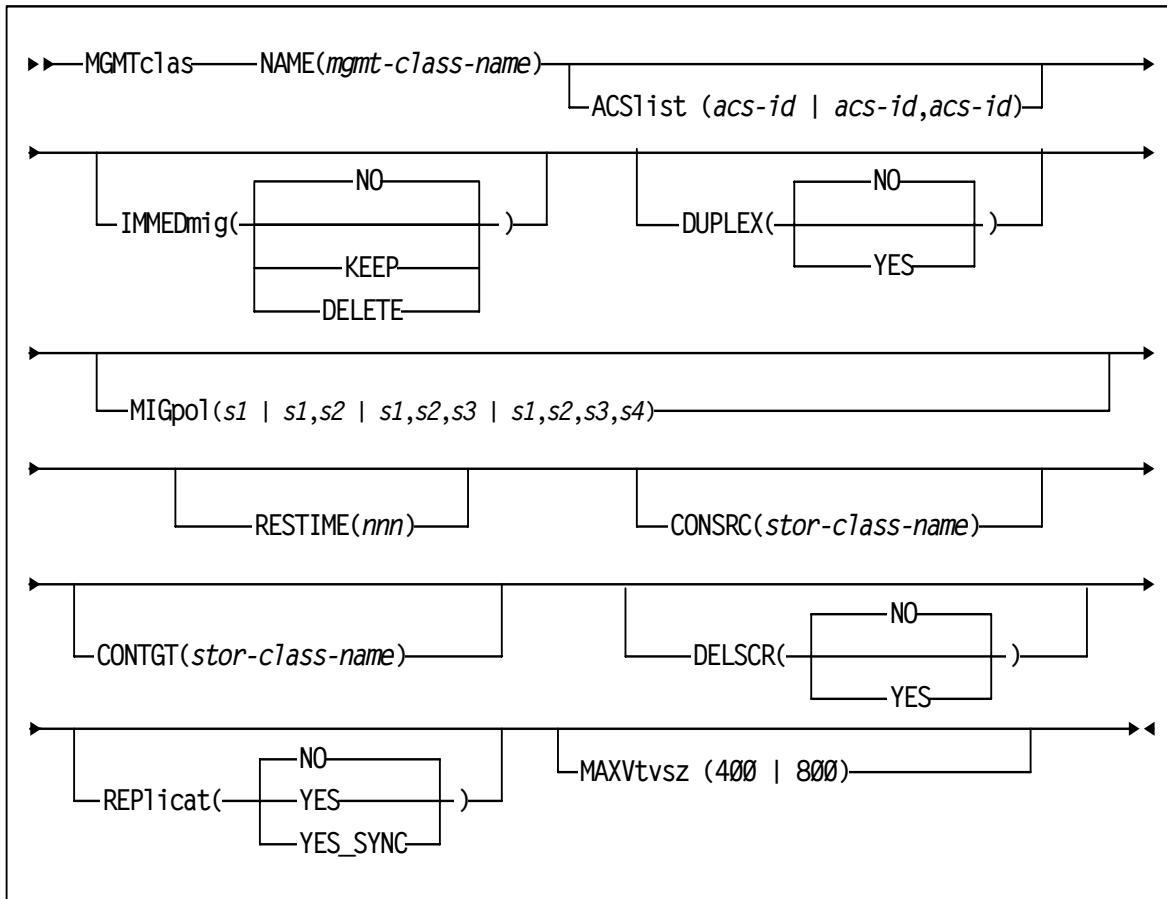
MERGEcds Utility

```
►►MERGEcds-----ALL-----VALIDate-----VIRTonly-----REALonly-----►►  
                  DELVirt-----NOMSG-----►►
```

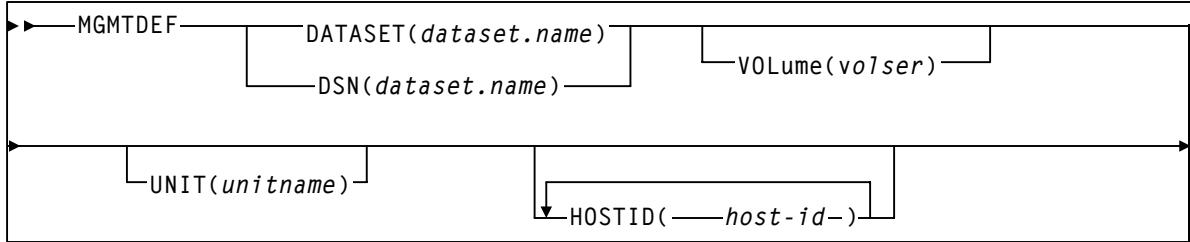
MGMTCLAS Basic Management Feature



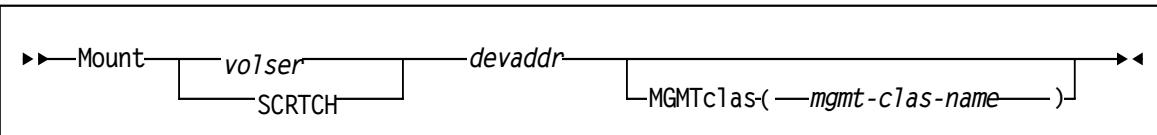
MGMTCLAS Advanced Management Feature



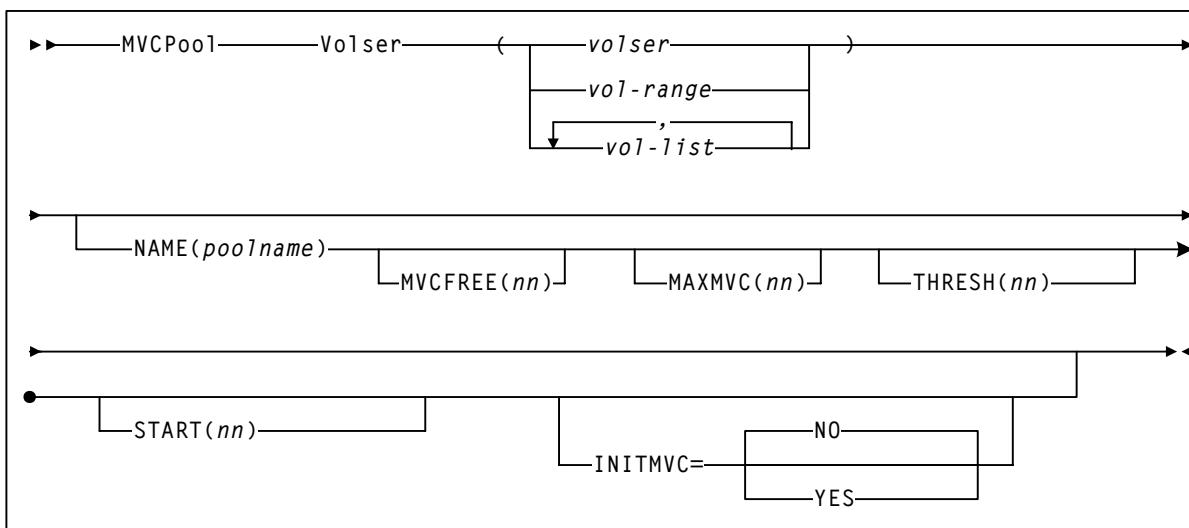
MGMTDEF Command



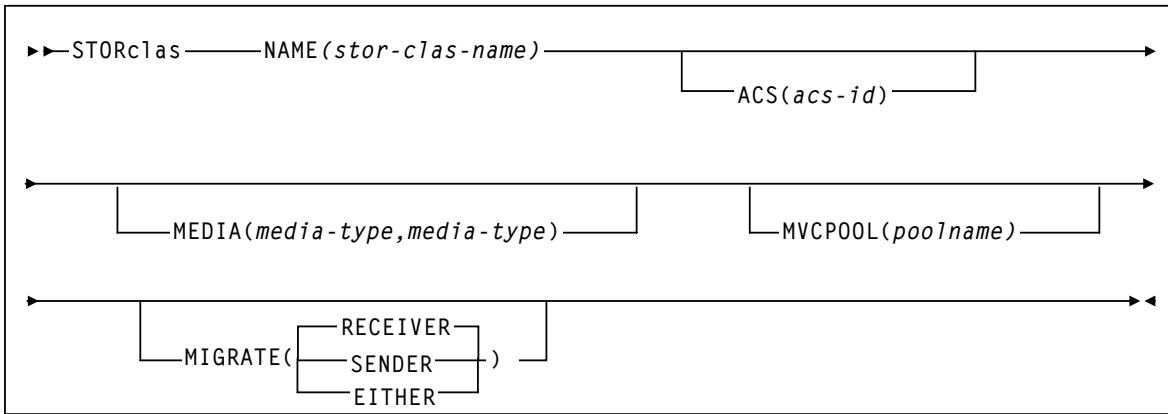
MOUNT Command



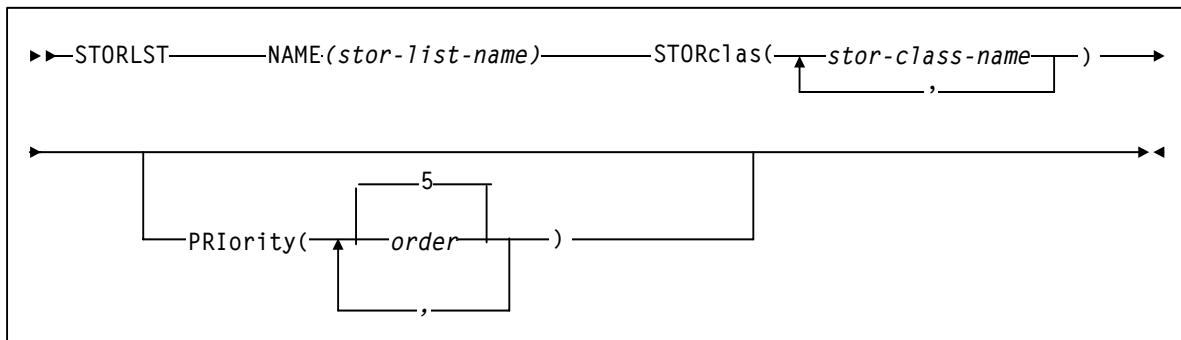
MVCPool Control Statement



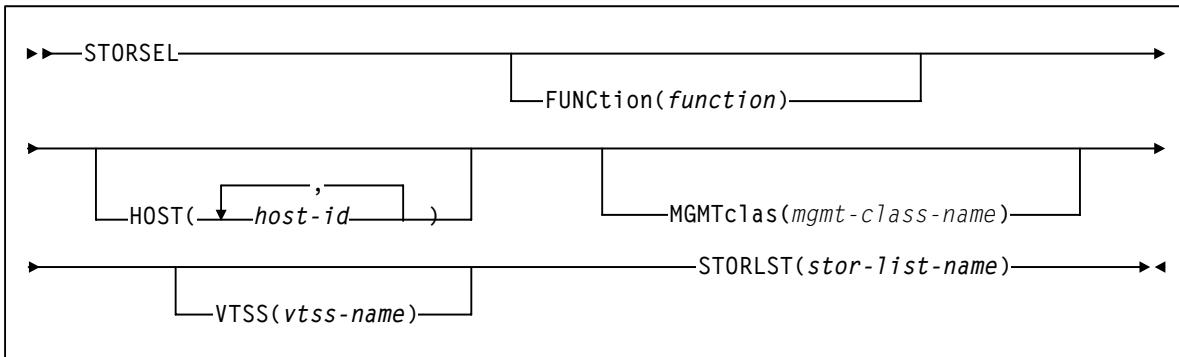
STORCLAS Control Statement



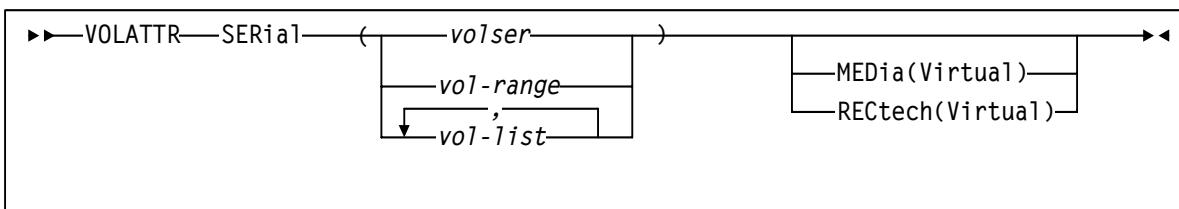
STORLST Control Statement



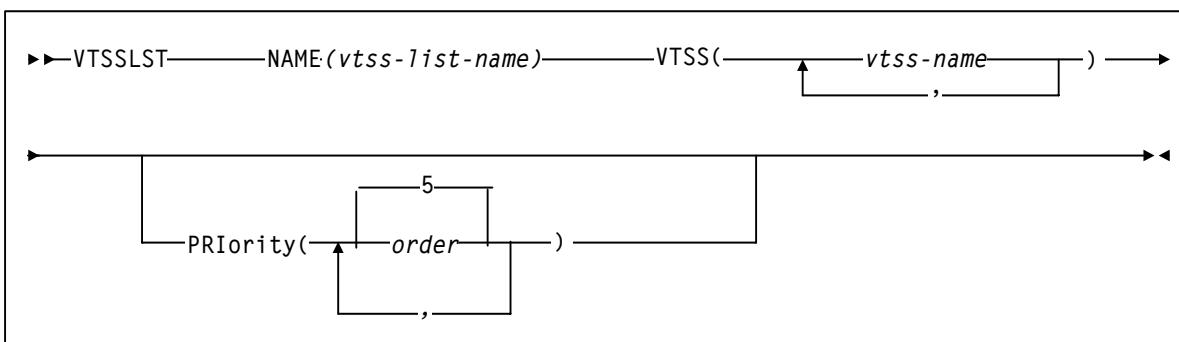
STORSEL Control Statement



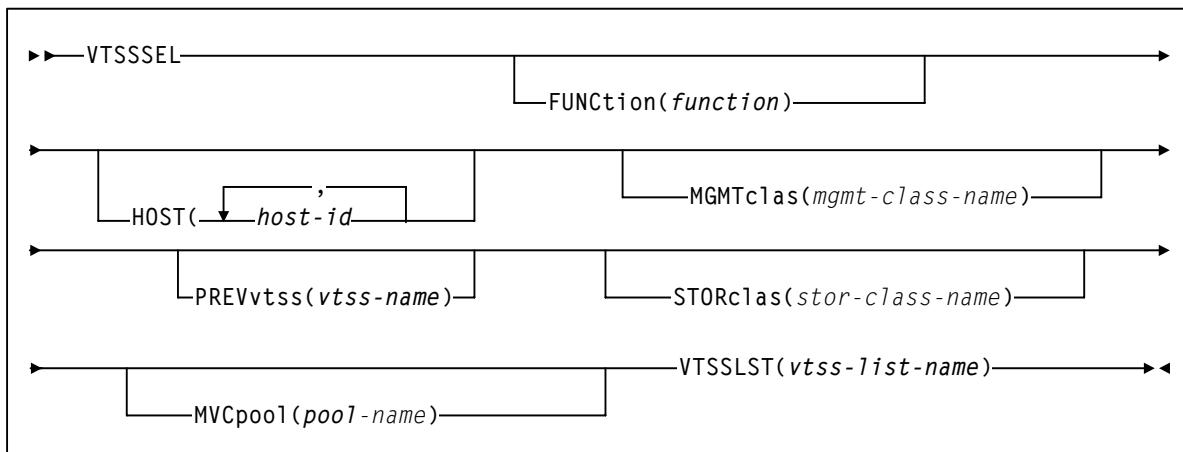
VOLATTR Control Statement



VTSSLST Control Statement



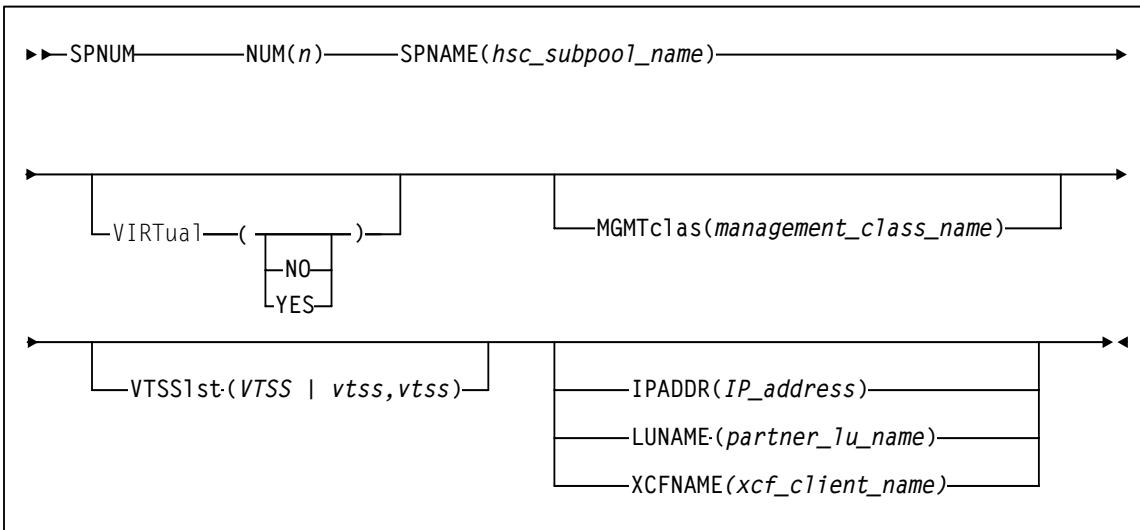
VTSSSEL Control Statement



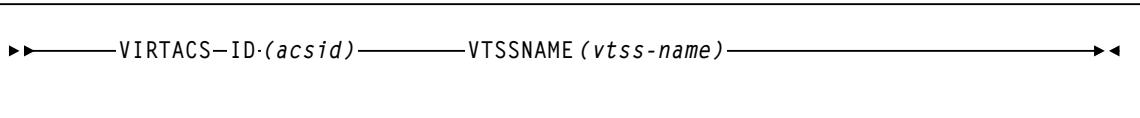
LibraryStation Control Statement Syntax

This section contains syntax for LibraryStation enhancements and additions that support VSM. For complete descriptions of these enhancements and additions, see *VTCS Command and Utility Reference*.

SPNUM Statement



VIRTACS Statement



Sun Microsystems, Inc. 4150 Network Circle, Santa Clara, CA 95054 USA **Phone** 1-650-960-1300 or 1-800-555-9SUN **Web** sun.com



ARGENTINA: 5411-4317-5636 • AUSTRALIA: 1-800-550-786 • AUSTRIA: 43-1-601-26-0 • BALKANS: 301-6188-111 • BELGIUM: 32-2-704 89 83 • BRAZIL: 55-11-51872100 • BRUNEI: 65-216-8333 • CANADA: 1-800-422-8020 (GENERAL); 416-964-2001 (LEARNING MANAGEMENT SYSTEM SALES, TORONTO) • CHILE: 562-372-4500 • COLOMBIA: 571-629-2323 • CZECH REPUBLIC: 420 2 33009311 • DENMARK: 45 4556 5040 • EGYPT: 00 202 570 9412 • FINLAND: 358-9-525-561 • FRANCE: 33-1-41-33-17-17 • GERMANY: 49-89-460-08-2788 • GREECE: 30-01-6188101 • HONG KONG: 852-2877-7077 • HUNGARY: 361-202-4415 • INDIA: 91-80-229-8989 • INDONESIA: 65-216-8333 • IRELAND: 353-1-658-4377 • ISRAEL: 972-9-9710500 • ITALY: 39-02-9259511 • JAPAN: 81-3-5779-1820 • KOREA: 82-2-3453-6602 • MALAYSIA: 603-2116-1887 • MIDDLE EAST: 00 9714 3366333 • MEXICO: 525-261-0344 • NETHERLANDS: 31-33-4515200 • NEW ZEALAND: 0800-786-338 • NORTH WEST AFRICA: 00 9714 3366333 • NORWAY: From NORWIC: 47-22023950. To NORWIC: 47-23339650 • PAKISTAN: 00 9714-3366333 • PEOPLE'S REPUBLIC OF CHINA: 8610-68035588 • PHILIPPINES: 632-885-7867 • POLAND: 48-22-8747-848 • PORTUGAL: 351-21-413-4000 • RUSSIA: 7-095-935-8411 • SAUDI ARABIA: 00 9714 3366333 • SINGAPORE: 65-216-8300 • SOUTH AFRICA: 2711-256-6300 • SPAIN: 34-902-210-412 • SRI LANKA: 65-2168333 • SWEDEN: 46-8-631 22 00 • SWITZERLAND: 41-1-908-90-50 (GERMAN) 41-22-999-0444 (FRENCH) • TAIWAN: 886-2-25185735 • THAILAND: 662-344-6855 • TURKEY: 90 212 335 22 00 • UNITED KINGDOM: 44-1276-416-520 • UNITED STATES: 1-800-422-8020 • VENEZUELA: 582-905-3800 • VIETNAM: 65-216-8333 • WORLDWIDE HEADQUARTERS: 1-650-960-1300

SUN™ THE NETWORK IS THE COMPUTER ©2006 Sun Microsystems, Inc. All rights reserved. Sun, Sun Microsystems, and the Sun logo are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States and other countries.